

# TAWWABEEN HAJJ & UMRAH GROUP

[www.tawwabeen.org/hajj-group/](http://www.tawwabeen.org/hajj-group/)

629 Raritan Center Parkway, 08837 NJ, USA.

## Terms & Conditions:

The responsibilities of Tawwabeen Hajj & Umrah Group, as the tour operator or their agents are limited. Tawwabeen Hajj & Umrah Group located at 629 Raritan Center Parkway, Edison NJ, 08837 acts only as an agent for the passengers in all matters relating to travel arrangements and for the various companies over the lines of which tickets are available and the tours operate. i.e., airlines tickets, hotels, buses or any other services in connection with their tour. And as such, assumes no responsibility for any delay, change in schedule, loss, injury and damage to, or in respect to any persons or properties however caused or arising in connection with the services of any trains, vehicles, carriers, aircraft, motor or other conveyances or hotel which may be used, whether wholly or in part in the performance of its duty to the passengers.

Tawwabeen Hajj & Umrah Group assumes no liability whatsoever for injury, damage, loss, accident, delay or irregularity which may be occasioned either by reason of defect, through the acts or defaults of any company or person engaged in conveying passengers or in carrying out the arrangements of the tour, or as a direct or indirect result of acts of God, dangerous incidents in the air, sea, fire, breakdown in machinery or equipment, acts of governments or other authorities de jure or de facto, war, whether declared or not, hostilities, civil disturbances, strikes, riots, theft, pilferage, epidemics, quarantines, medical or customs regulations, or from any causes beyond Tawwabeen Hajj & Umrah Group's control, or from any loss or damage resulting from improper passports, visas, green cards or other documents.

Tawwabeen Hajj & Umrah Group will not be responsible for failure to follow instructions, including but not limited to check-in and check-out times and baggage handling. In the event of flight delay or miss connection, it is the responsibility of the airlines to determine exactly what procedure will be followed. Tawwabeen Hajj & Umrah Group takes no responsibility of any additional costs due to delay of meals during Hajj, Umrah or miss connection of confirm flights, baggage delay or transit layover hotel accommodations. All additional costs will be solely the responsibility of the passenger and Tawwabeen Hajj & Umrah Group will not be liable.

The policy chosen by that carrier shall be based on its procedures and shall not be the responsibility of Tawwabeen Hajj & Umrah Group and its affiliates will not be responsible for any person's missing any part of the program due to his negligence or delay or absenteeism for anytime during the tour and will not be responsible for any additional expenses for the participant to rejoin the tour.

Furthermore, Tawwabeen Hajj & Umrah Group also ***does not*** assume any liability whatsoever, regarding personal claims or grudges that passengers/travelers may hold against its employees and/or volunteers.

No refund will be given for any services rendered and not utilized. Reservations should be made with a US \$1,000.00 deposit to ensure passenger booking. Full payment is due 45 days prior to departure. Passenger's deposit will be refunded, minus \$300 administration fee, if cancellation is received in writing 45 days prior to departure. No refunds will be provided if we receive the cancellation notice less than 45 days prior to the departure date without any exceptions.

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**I have read the Terms and Conditions of Tawwabeen Hajj & Umrah Group. By submitting my passport and payment to Tawwabeen Hajj & Umrah Group, I *completely agree* to the above contract.**

**Full Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_